



1 March 2022

Important Notice

livi: System Maintenance - livi Mastercard ®

On Saturday, 5 Mar 2022 between 2:00 am to 4:00 am, we will perform a general system maintenance for livi Mastercard. During this period, Mastercard related services (including livi Debit Mastercard and livi PayLater) will not be available. This includes:

- Account opening and closing
- E-wallet provisioning
- Any purchase transactions

The related functions are scheduled to resume to normal after 4:00 am on 5 March 2022.

(Note: the resumption of the related functions may vary subject to maintenance progress. We will keep you updated within the livi app, if required. Thank you for your kind understanding.)

For enquiries, contact us via liviCare Live Chat, call us at (+852) 2929 2998, or email us at livicare@livibank.com.

livi