



21 October 2022

Important Notice

livi: System Upgrade – Faster Payment System (FPS) Service Interruption

FPS is scheduled to have system upgrade from HKT 01:00 to 11:15 on 30 October 2022 (Sunday). Our FPS-related services will be unavailable during this period, including:

- Transfer
- QuickSave
- Direct debit authorization
- FPS registration
- FPS bill payment

The aforementioned services are expected to resume after 11:15 on 30 October 2022. The resumption of services varies, subject to the upgrade progress. Please make alternative arrangements in advance if necessary. Thank you for your understanding.

For any enquiries, please contact liviCare via live chat or call (852) 2929 2998.

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