



20 November 2023

Important Notice

livi: System Upgrade – Faster Payment System (FPS) Service Interruption

FPS is scheduled to have a system upgrade from Hong Kong Time 01:00 to 11:15 on 26 November 2023 (Sunday). Our FPS-related services will be unavailable during this period, including:

- Transfer
- QuickSave
- Direct debit authorization
- FPS registration
- FPS bill payment

The aforementioned services are expected to resume after 11:15 on 26 November 2023. The resumption of services varies, subject to the upgrade progress. Please make alternative arrangements in advance if necessary. Thank you for your understanding.

For any enquiries, please contact liviCare via live chat or call (852) 2929 2998.

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