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Unauthorized Mobile App Download Website Alert

Livi Bank Limited ('livi' or 'livi bank') wishes to alert customers and the general public to beware of an unauthorized mobile app download website. livi bank would like to advise that it has no connection with the android package kits (APK) provided via this website: [hxxps://livi-livi-bank-limited.en.aptoide.com/app](https://livi-livi-bank-limited.en.aptoide.com/app).

Customers and members of the general public are advised to ensure that they download the livi bank mobile app through the official channels, which are App Store, Google Play and livi's official website (<https://www.livibank.com>).

If you are unsure whether a website is legitimate, you should never provide your personal details. Instead, please contact livi Customer Service Hotline (852) 2929 2998 or email to livicare@livibank.com to verify its authenticity. You can also call the Hong Kong Police Force Anti-Deception Coordination Centre's Anti-Scam Helpline 18222 for assistance.

Anyone who may have disclosed personal information to or conducted transactions through the above-mentioned unauthorized mobile app and/or website should immediately report the case to the Hong Kong Police Force and call livi bank.

Livi Bank Limited declares that it has no connection with the unauthorized mobile app download website. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

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